

# Everyday Heroes

EMPLOYEE & PHYSICIAN  
RECOGNITION PROGRAM

Integrity, partnership, diversity, accountability, flexibility, innovation, quality, service, compassion, and results; recognize any of these characteristics? They are the qualities you will find in an Everyday Hero. At Kaiser Permanente, our physicians and employees are our biggest assets and we celebrate and honor these talented groups of people through the Everyday Heroes program.

Everyday Heroes are individuals or teams of people who exemplify the Kaiser Permanente Southern California Region's core values; at work or in the communities we serve. Some have saved lives while others have inspired members or fellow employees through their acts of kindness and goodwill. Heroes are humble and feel they are just doing their job, but ask the people who have received their goodwill, and they will tell you it made all the difference.

We want to share these stories of inspiration across the region. We honor Heroes in various ways, which may include a special commemorative pin, a certificate signed by regional leadership, coverage in newsletters or on InsideKp.



Keith Utley, MD, honored for founding two soccer teams for "special needs" children in his community.

Amparo Guevara, honored for her quality of work in cleaning and disinfecting operating rooms after surgeries.



The South Bay ID/HIV Team, recognized for forming a network of support to their patients and the community.

"The Everyday Heroes program gives us the chance to applaud our exceptional physicians and employees."

*Jeffrey A. Weisz, MD*

**Jeffrey Weisz, MD**  
Executive Medical Director,  
Southern California Permanente  
Medical group

"We each have a gift of opportunity to make a difference in someone's life, our Everyday Heroes program proudly celebrates how Kaiser Permanente employees use this gift in everyday extraordinary ways."

*Benjamin K. Chu*

**Benjamin K. Chu, MD, MPH**  
President, Southern California Region  
Kaiser Foundation Health Plan, Inc. and Hospitals

## DO YOU KNOW A HERO?

TELL US ABOUT THEM AT:

<http://hero.kp.org>

OR CALL:

tie line **365-4557**

outside line **(323) 259-4557**



## Tell the Story

We especially want to hear about work that exemplifies our core values of Integrity, Partnership, Diversity, Accountability, Flexibility, Innovation, Quality, Service, and Results.

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## Individual Hero

NAME	PHONE NUMBER	SUPERVISOR'S NAME
DEPARTMENT	FACILITY	MEDICAL CENTER AREA

## Hero Team

NAME	PHONE NUMBER	SUPERVISOR'S NAME
DEPARTMENT	FACILITY	MEDICAL CENTER AREA

TEAM MEMBERS

## Your Information

NAME	EMAIL	PHONE NUMBER
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May we contact you for additional information?     YES     NO

### Please send in this nomination via:

FAX:  
tie line 365-4303  
(323) 259-4303

Inter-office Mail:  
**Everyday Heroes**  
**MultiMedia Communications**  
Annandale 1, # 222

U.S. Mail:  
**Everyday Heroes**  
**MultiMedia Communications**  
825 Colorado Blvd., # 222  
Los Angeles, CA 90041

Or nominate on-line at: <http://hero.kp.org>

FOR MORE INFORMATION, PLEASE CALL TIE LINE 365-4557 / (323) 259-4557