

## About Kaiser Permanente International

Kaiser Permanente International is a nonprofit, self-supporting educational subsidiary of Kaiser Permanente—recognized as one of the leading health care providers and not-for-profit health plans in the United States.

### Sharing Knowledge and Experience

Kaiser Permanente International offers a forum for sharing the knowledge and experience of Kaiser Permanente with governments, health plans, health care providers, and other organizations that are striving to improve their health care systems. We have assembled an extensive network of professionals who serve as the faculty for our educational programs. These individuals represent a full range of health care expertise—from health care delivery to innovation and information technology.

Our programs may be held in California, Washington, D.C., Colorado, or Hawaii. We offer programs that are open to participants from all over the world, as well as customized study tours for groups of about 20 from a specific country or organization.

### Responding to International Interest

Kaiser Permanente receives numerous inquiries from the international health care community. Visitors often ask how we have met various challenges and what we look forward to in integrated care delivery, total health, innovation, and information technology.

Kaiser Permanente brings a unique view to international health care by way of our strengths and successes:

- Nonprofit status and social commitment. As a nonprofit health plan, Kaiser Permanente is committed to improving the health of our members and the communities we serve. Our methods combine the pragmatism of business management with a sense of social responsibility.
- A long history at home and abroad. Open to the public since 1945, Kaiser Permanente has a history of successful health prevention, promotion, and care delivery. What began as a program for Henry J. Kaiser's workers was eventually followed by projects launched in other countries, with Kaiser often providing consulting on setting up employee health plans. Today, Kaiser Permanente offers proven approaches for improving health, service, and quality in a cost-effective manner.
- Integrated care. Kaiser Permanente owns and operates many of its own facilities and has dedicated Medical Groups that deliver care exclusively to Kaiser Permanente members. We integrate the insurance function with care delivery; hospital care with outpatient care; primary care with specialists; health education

- State-of-the-art information technology. Kaiser Permanente has used information technology in medicine for decades. In 2010, we completed the implementation of our integrated electronic medical record system, Kaiser Permanente HealthConnect®. This secure, nationwide system is the world's largest civilian deployment of an electronic health record. It links all aspects of a member's health care experience—including the clinical record, appointments, registration, and billing.
- Extensive resources. Kaiser Permanente serves 8.7 million members in the District of Columbia and nine states: California, Colorado, Georgia, Hawaii, Maryland, Ohio, Oregon, Virginia, and Washington. We have nearly 16,000 physicians and over 167,000 employees. Our facilities include 36 hospitals as well as 533 medical offices and other outpatient facilities.\*

\* data published in 2010 Annual Report. View full report at [kp.org/annualreport](http://kp.org/annualreport)